



**H & H Company**  
FINEST QUALITY INSTRUMENTS

# INSTRUMENT RECONDITIONING FORM

## **\*\*IMPORTANT NOTICE\*\***

For the safety of our employees. Instruments sent in must be in sterilization pouch with an indicator indicating sterilization. Instruments that don't meet requirements will be returned at the expense of the sender.

## **SHIPPING:**

Packages should be sent directly to:

H & H Company  
11888 N Tracey Rd.  
Hayden, ID 83835

We recommend tracking and insuring all packages. We cannot be responsible for lost shipments.

## **Delivery:**

Orders will be shipped by FedEx unless otherwise instructed.

## **Delivery time:**

Our normal delivery time is three to five working days from receipt of the shipment. Needleholders take a minimum of three to four weeks from receipt of shipment. Special orders may take slightly longer.

## **Pricing:**

Prices listed on our website represent normal charges for the services performed. Actual charges may vary depending upon total service required. Any change from accompanying list will be verified before service has begun. Instruments deemed "NON REPAIRABLE" or "NON RETIPPABLE" will be returned.

## **Questions:**

Call us at (800) 491-9989.

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Now providing sharpening services for Chao Pinhole Instruments at \$9.00 USD per item.

\*Sales of and retipping not available.

**Contact Information**

Name \_\_\_\_\_

Company \_\_\_\_\_

Phone \_\_\_\_\_

Email \_\_\_\_\_

Address \_\_\_\_\_

City/State/Zip \_\_\_\_\_

Did a representative help you? Yes / No If yes, please provide their name \_\_\_\_\_

ITEM QTY & DESCRIPTION	NOTES	RECONDITION	RETIP	IF UNREPAIRABLE WOULD YOU LIKE TO ORDER A NEW ONE? (10% off list price)
		YES / NO	YES / NO	YES / NO
		YES / NO	YES / NO	YES / NO
		YES / NO	YES / NO	YES / NO
		YES / NO	YES / NO	YES / NO
		YES / NO	YES / NO	YES / NO
		YES / NO	YES / NO	YES / NO

**Payment Information**

Name on Card: \_\_\_\_\_ Authorizing Signature: \_\_\_\_\_

Visa  M/C  Amex  \_\_\_\_\_ Expires \_\_\_\_\_